



## 12V SANDWICH PRESS

### HKC12VPRS USER MANUAL

**IMPORTANT, RETAIN FOR FUTURE REFERENCE: READ CAREFULLY**



#### ***CAUTION: HOT SURFACES***

Appliance generates heat during use. Proper precautions must be taken to prevent the risk of burns, fires, or other injury to persons or damage to property. This appliance is hot during operation and retains heat for some time after turning OFF.

#### **CAUTION: KEEP OUT OF REACH OF CHILDREN**

- This appliance should not be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or have been instructed on how to use the appliance by a person responsible for their safety.
- Do not alter or disassemble this appliance under any circumstances. Incorrect handling or reassembly may result in a risk of electric shock or fire and may void the unit warranty.
- To protect against electric shock do not immerse cord, plugs, or appliance in water or other liquid.
- Unplug when not in use and before cleaning. Allow to cool before cleaning the appliance.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.

# SPECIFICATIONS

| SPECIFICATIONS   | HKC12VPRS                                  |
|------------------|--------------------------------------------|
| VOLTAGE          | 12V DC                                     |
| WATTAGE          | 350W                                       |
| DRAW             | 9.78Ah (max. discharge 28A)                |
| HOTPLATE SIZE    | Dual 170mm x 230mm                         |
| MAX. TEMPERATURE | 190°C                                      |
| PRODUCT SIZE     | 270mm x 246mm x 77mm                       |
| PRODUCT WEIGHT   | 1.55kg                                     |
| CONSTRUCTION     | Aluminium alloy, nylon-66                  |
| CONNECTION       | 50mm Anderson-style connector              |
| CABLE LENGTH     | 400mm                                      |
| CABLE GAUGE      | 10AWG / 6mm²                               |
| FUSE SIZE        | 40A                                        |
| PROTECTIONS      | Short circuit protection, temperature fuse |

# PRODUCT OVERVIEW



|   |               |   |                 |
|---|---------------|---|-----------------|
| 1 | Closure latch | 3 | Flat hotplate   |
| 2 | Grill plate   | 4 | Indicator light |

- Ensure the hotplates are thoroughly cleaned with a damp cloth before use.
- The hinge can be opened to 90 degrees and locked by gently lowering the lid size downward at 90 degrees from the table. You will feel it slide into place and the lid should no longer open any further.
- To open the unit up to 180 degrees, simply raise the lid plate upward out of its locked position and continue opening the hinge until the unit is sitting flat.
- For best results, the sandwich press should be preheated until the green indicator light on the lid has switched off. The red should stay on to indicate that the unit is hot.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Hardkor warrants that this product will be free from defects in material and workmanship for the period we specify. The warranty commences on the date of purchase by the original purchaser, and is not transferable. To access the benefits of this warranty, you must retain your proof of purchase and follow any other direction we reasonably give you.

## **TO BEGIN A WARRANTY CLAIM**

If you believe your Hardkor product is defective, it must be returned to us for inspection by our warranty claims department.

You must have a Return Authorization (RA) number. To get your RA number, please complete the form found on our website and wait for the warranty team to contact you.

Once you have an RA number, you must arrange and pay for the product must be shipped back to us (keep your receipt). The address for shipment will be provided when we issue your RA number. Please be sure that your RA number is clearly marked on the outside of the packaging used for shipping.

Completing the steps as mentioned will ensure we can process your claim quickly and get your product back to you as soon as possible.

Once we receive your returned product, our technicians will inspect it. We will then notify you of the outcome of your claim.

If we accept your warranty claim, we will either repair, replace or refund the goods at our discretion. We will also reimburse you for the shipping costs you incurred in sending the goods back to us. Any products that we choose to replace or refund become our property.

If we do not accept your claim, we will advise you of the reason and hold your product for collection. You will need to arrange and pay for the product to be shipped back to you. If it is not collected within 30 days of your warranty claim being finalised, we may destroy it.

Your warranty is voided if we (at our sole discretion) determine that there is evidence of:

- Negligence: Improper installation, improper or extreme use, use that contravenes this instruction manual, etc.
- Abuse: Road hazards, Damage beyond the limits of "normal wear and tear."
- Unauthorized Repair: Repair service performed by an unauthorised service centre.
- Disassembly: Any attempt to open, tamper with or otherwise compromise the integrity of the product.
- Consequential damage: damage to this product caused by the failure of another component of the vehicle or device in which this product is installed.
- Exterior Finish: Hardkor uses the highest quality materials available, but depending on location, environment and exposure, the colour of exterior surfaces can fade. We will not approve any warranty claims that relate to fade.

## **ADDITIONAL TERMS FOR LIGHTING PRODUCTS**

Damage to Lenses: certain chemicals cause damage to polycarbonate plastics. Using cleaning products that contain any of these chemicals will void your warranty: Acetic Acid Aq., Acetone, Ammonium Carbonate Aq., Ammonium Chloride Aq., Benzene, Calcium Hypochlorite, Chloroform, Chromic Acid Aq., Ethyl Acetate, Ethylene Glycol Aq., Formaldehyde Aq., Citric Acid, Heptane, Hydrofluoric Acid Aq., Lubricating Oils (Petroleum), Methyl Ethyl Ketone, Methyl Chloride, Mineral Oils, Oleic Acid, Ozone, Phosphoric Acid Aq., Toluene, Turpentine, Zinc Chloride Aq.

## **ADDITIONAL TERMS FOR BATTERY PRODUCTS**

Incorrect charger: The use of a battery charger that is not suitable for lithium batteries i.e. does not have a lithium battery charge profile.

Under bonnet use: Using this battery under the bonnet of a vehicle.

Overcharge/over-discharge: Charging or discharging your battery at a rate higher than those stipulated in the Specifications table of the instruction manual.

Water ingress: your battery is not designed to be installed in an area that is subject to water ingress.

## **ADDITIONAL TERMS FOR PORTABLE SOLAR PRODUCTS**

Incorrect folding: You must ensure that you fold and unfold your solar panel according to the directions on the panel and/or the instruction manual. Incorrect folding may stress wiring joins or crack cells causing failure of the product.

## **DISCONTINUED PRODUCTS**

If a discontinued item is still inside the warranty period it may be replaced by an equivalent item. If an equivalent item is not available we will determine terms of resolution on a case-by-case basis.